



#### COVID-19 Terms and Conditions

Mountain View Chalet at Heidi's is cleaned and sanitised between change overs and we will be supplying additional hand sanitiser, sanitising wipes and Food grade Isopropyl alcohol spray for your own piece of mind.

We will endeavour to make the apartment as COVID free as possible by sanitising all light switches, door handles and other hand held items however we can't guarantee that all items are sterile - you may want to wash kitchen plates and utensils prior to use.

Our common areas will be sanitised on a regular basis throughout the day and there will hand sanitiser stations placed throughout the common areas

During the COVID-19 our Check in time is 4:00pm and Check out is 9:00am

#### Mountain View Chalet at Heidi's COVID-19 Cancellation Policy 2020:

If payment has been made in full and the ski season is cancelled by the government due to COVID-19 prior to arrival, you have the alternative to a full refund (payable with 30 days of the announcement) less any bank fee's or transfer the dates to next year for the same price.

Owners

John and Carolina